The Singleton Bar & Grill

Licensee: Link Hospitality Group Pty Ltd

Noise Management Plan

Address:

Unit 1, 2 Redwood Avenue, Karnup WA 6176

HOSPITALITY TOTAL SERVICES	Document Title		Noise Management Plan	
	Author	Ver.	Last Review	Next Review
	Hospitality Total Services	1	Jul-26	TBC
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Purpose and Objectives

The key objective of this Noise Management Plan (NMP) is to engage with affected properties to address the amenity impacts of noise emissions from the venue to the greatest practical extent possible. Achieving this objective will minimise the number of complaints received (if any), reducing the likelihood of ongoing issues and compliance matters. All noise management recommendations in this plan will be adhered to.

Patrons and Music

Recommended controls for the amplifier / PA system

- When music or entertainment is played above a background level within the licensed premises, doors (apart from when patrons enter or exit the venue), windows and openable facades will be closed.
- Entertainment will be provided by DJs and solo or duo artists from time to time.
- Televisions will be used for visual purposes only; all sound will come from the venue's speaker system.
- Maximum sound pressure levels will be set to meet the Environmental Protection (Noise) Regulations 1997 at all times.
- The venue amplifier / PA system will be accessible only by the Licensee and the Approved Manager.

Administrative controls

- Noise emissions from patrons moving between indoor and outdoor (alfresco) areas will be managed to ensure they do not become a dominant noise source at the site boundaries at any time.
- Patrons will be advised to consider neighbouring residents when leaving the premises. Venue staff will monitor the dispersal of patrons and manage any noise issues arising.

Assigned Noise Levels

The following assigned (allowable) noise levels under the Environmental Protection (Noise) Regulations 1997 will be adhered to at all times:

Type of Premises Receiving Noise	Time of Day	LA10	LA1	LAmax
Noise-sensitive premises within 15 m of a building	0700–1900 Mon–Sat	45 + IF	55 + IF	65 + IF

associated with a noise-sensitive use				
	0900–1900 Sun & public holidays	40 + IF	50 + IF	65 + IF
	1900–2200 all days	40 + IF	50 + IF	55 + IF
	2200–0700 (Mon–Sat) / 0900 (Sun & PH)	35 + IF	45 + IF	55 + IF
Noise-sensitive premises further than 15 m from such a building	All hours	60	75	80
Commercial premises	All hours	60	75	80
Industrial and utility premises	All hours	65	85	90

Table 1: Assigned (allowable) noise levels – Environmental Protection (Noise) Regulations 1997 (IF = influencing factor)

End of Evening Procedures

Specific procedures will be implemented to minimise noise during end-of-evening activities, such as bottle collection and disposal. Venue staff will ensure these procedures are followed to prevent disturbance to neighbouring properties.

Mechanical Plant

The development will not add any significant mechanical plant beyond normal use. Should there be a complaint or concern about a defect with equipment, noise measurements will be undertaken near the equipment and at the affected property, ensuring measurements represent the source of the complaint. The equipment make, model and any observed defects will be recorded and photographed. If a complaint is ongoing, a suitably qualified mechanical or acoustic consultant may be engaged to assess equipment defects as part of the investigation.

Deliveries and Loading

Deliveries to the venue will be made via the existing shopping centre service area serving the tenancy. Loading and delivery activity will be limited to daytime hours, Monday to Saturday, where practicable, to minimise impact on surrounding uses.

Waste Collection

Refuse and recycling collection

Under Regulation 14A of the Environmental Protection (Noise) Regulations 1997, the assigned noise levels of Regulation 7 do not apply to waste collection (including commercial sources),

provided the works are carried out in the quietest, most reasonable and practicable manner, and the equipment used is the softest that is reasonably available. The following administrative measures will be implemented:

- Waste collection will occur between 7:00 a.m. and 7:00 p.m., Monday to Saturday.
- Efforts will be made to avoid waste collection and recycling trucks being on-site at the same time.
- If a truck is waiting for bin access, the engine will be switched off.
- Glass recycling trucks will not crush bottles on the premises, but rather at a less noise-sensitive location.

Emptying of bins

- The handling of bins full of glass bottles will occur during daytime hours where possible to minimise disruption to the community.
- Venue staff will reduce the height of the glass drop when filling bins.

Complaint Management

Where possible, neighbouring residents will be encouraged to report any complaints directly to venue staff in the first instance. Any complaint received will be recorded in a logbook stating:

- the time and date of the complaint;
- the address of the complainant;
- the source of the complaint (e.g. music or patron noise);
- any verbal response given to the resident, with notes on the conversation and the resident's satisfaction with the response;
- a record of any staff visits to the property to discuss the complaint and the outcome; and
- details of any further complaints or noise assessment/mitigation measures undertaken.

In the first instance, management will check that the NMP requirements are being adhered to and, if practical, make changes as soon as possible where the complaint relates to ongoing activities. Once assessed, venue management will respond to the complainant's satisfaction. Any concerns about the operation of the premises must be directed to the venue's Approved Manager.